

ROCKY MOUNTAIN HEALTH PLANS PRIME

Rocky Mountain Health Plans Prime (RMHP Prime) is a pilot program offered to Health First Colorado (Colorado's Medicaid Program) members in Garfield, Gunnison, Mesa, Montrose, Pitkin and Rio Blanco counties (see Map 1). RMHP Prime operates within the Accountable Care Collaborative (ACC) and is supported by Rocky Mountain Health Plans (RMHP). The program was initiated through the House Bill 12-1281 (HB12-1281) legislation and became available in September 2014.



Map 1. Rocky Mountain Health Plans Prime Counties

Who is eligible for RMHP Prime?

Most adults who are eligible for Health First Colorado and who live in Garfield, Gunnison, Mesa, Montrose, Pitkin and Rio Blanco counties are eligible for RMHP Prime (see Map 1). Some children who qualify for Health First Colorado based on their disability status are also eligible.

How are members enrolled into RMHP Prime?

Eligible members are automatically enrolled in the program and have 90 days to opt-out if they do not wish to participate in the program.



How does RMHP Prime compare to the ACC and regular Health First Colorado?

RMHP Prime operates as a managed care organization (MCO). This means that a member accesses a comprehensive set of benefits covered by RMHP Prime within RMHP Prime's defined provider network. If a member needs a service that is not covered by RMHP Prime, she may access it through regular Health First Colorado coverage.

Similar to the ACC, RMHP Prime also provides the following services:

- Connecting members to Health First Colorado providers and specialists;
- Assisting health care providers communicate with one another to ensure that a member's care is coordinated; and
- Identifying and connecting members to relevant community and social services.

What are the referral requirements?

No referrals are required to see specialists within the RMHP Prime network. A referral is required if a RMHP Prime member needs to see a provider who is outside of the RMHP Prime network.

What happened to Health First Colorado's former RMHP?

Health First Colorado's former RMHP ended on November 30, 2014. Members are no longer enrolled in that program. All members in the old plan were transitioned into RMHP Prime or, if they were not eligible for RMHP Prime, into the ACC.

Where can I get more info?

For questions about benefits, provider options, scheduling an appointment, or other health care questions, call RMHP's customer service line at 970-243-7050 or 800-346-4643. More information can be found at RMHP's website.

For questions about the program, contact Benjamin Harris at benjamin.harris@state.co.us.

For questions about Health First Colorado, call Health First Colorado's Member Contact Center at 800-221-3943 or (TDD) 800-659-2656.